



News Release

Thursday, 2 December 2015

Suncorp Bank offers drought relief assistance to customers

As parts of Australia continue to face prevailing drought conditions, Suncorp Bank has announced that it will extend its financial relief package for impacted customers.

The financial relief package, which includes a range of financial assistance options, is being made available to Suncorp Bank customers located in drought declared regions.

Suncorp Bank CEO, John Nesbitt, said Suncorp Bank was committed to supporting its customers through the challenges imposed by all weather events, including drought.

"More than 86 per cent of Queensland is now drought declared, and parts of northern New South Wales and Western Australia are facing similar situations," Mr Nesbitt said.

"Suncorp Bank has been supporting farmers and regional communities for more than 113 years. We are committed to helping our customers build their wealth and leave a legacy for the future, but even more importantly, we are committed to standing with them through the challenges.

"Any customers who are feeling financial pressures as a result of drought should contact us as soon as possible to understand their options.

"The financial and social impacts of drought are far-reaching and require collaborative efforts from government, business and community to overcome. We will continue to work with the Government and agricultural groups to identify solutions to help minimise the financial impact of drought on farmers."

Effective immediately, Suncorp Bank customers in drought declared areas may be eligible for the following relief assistance options:

- The temporary postponement of loan repayments
- Extending the period of the loan contract and reducing the amount of each repayment due
- Extending the period of the loan contract and postponing repayment
- Waived early withdrawal fees for those clients wishing to withdraw from term deposits
- Refund of merchant rental fees for a period
- Business and agricultural loan rearranging with loan extensions and without the cost of most bank fees.

Agribusiness and commercial customers can direct all financial hardship requests to their Relationship Manager. Customers can also contact the Call Centre on **13 11 75** or visit www.suncorpbank.com.au

ENDS

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About Suncorp:

Suncorp Group includes leading general insurance, banking, life insurance and superannuation brands in Australia and New Zealand. The Group has 14,500 employees and relationships with nine million customers. Suncorp Group Limited is a Top 20 ASX-listed company with \$94 billion in assets. Suncorp Bank is Australia's leading regional bank servicing more than one million personal, SME and agribusiness customers.